



Please use only one form for each invoice!

Transport damage

Your customer details

**First Flash GmbH
TOR 1**

Kocherstraße 2
D-38120 Braunschweig

Customer ID _____

Company _____

Contact _____

Phone _____

Your ref. no. _____

Please quote your ref. no. If not available, please use a serial no. (e.g. 1001, 1002 etc)

RMA no.

Issued by COS Customer Care Center.
Valid: 5 working days

The customer service will be available monday to friday
08:00 am to 05:00 pm
Telefax +49 6403 971 321 • E-Mail: service@cosag.de

// Please note:

Self-insurer

Please note – if you are self-insured, please report damage to your insurance company!

For processing the transport damage, we require the following:

- copy of complete COS invoice
- copy of confirmation by driver/forwarder
- damage photos / E-mail: service@cosag.de
- report immediately to COS Customer Care Center
- goods and packaging must remain untouched. Return goods to COS only with your issued RMA number

Damaged Goods Claim

External and obvious damages have to be reported immediately in accordance with our company regulations

Obvious damage

Acknowledged receipt of the damage by freight / forwarder?

yes no

Hidden damage

Spedition: TNT other: _____

Invoice- / guarantee no.

Ascertainment of damage (Date / Time)

Quantity	COS Article no.	Type of damage

We hereby ensure that the above data is correct. Any documents required will be forwarded as requested.

Place, Date

Signature, Company Stamp