

COS Export RMA Request

**First Flash GmbH
TOR 1**

Kocherstraße 2
D-38120 Braunschweig

Your customer details

Customer ID _____

Company _____

Contact _____

Phone _____

Your ref. no. _____

Please quote your ref. no. If not available, please use a serial no. (e.g. 1001, 1002 etc)

// Please note:

- RMA numbers are valid for 14 days after receipt.
- Send only goods which are listed in the RMA form. Do not add any goods afterwards.
- Goods without valid RMA number cannot be handled and will be returned at customer's costs.
- Mark the defective goods with the RMA number and include the RMA form to your delivery.
- Send all goods with their accessories.
- Fix protection cap on 775/1366 CPU socket before returning the mainboards
- RMA numbers must be visible on the outside of the box.
- Goods have to be sent in appropriate packing.

Shipping Address

The customer service will be available monday to friday 08:00 am to 05:00 pm
Fax +49 6403 971 321 • Mail: service@cosag.de

| pos | your ref no. | COS art. code | product | qty | serial no. | COS invoice no. | invoice date | fault description | COS RMA no. |
|-----|--------------|---------------|---------|-----|------------|-----------------|--------------|-------------------|-------------|
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Place, Date

Signature, Company Stamp