



Export RMA Request

First Flash GmbH
 TOR 1

 Kocherstraße 2
 D-38120 Braunschweig

Your customer details

Customer ID _____
 Company _____
 Contact _____
 Phone _____
 Your ref. no. _____

Bitte unbedingt angeben – wenn nicht vorhanden, bitte eine fortlaufende, einmalige Nummer eintragen (1001, 1002, ...)

// Please note:

- RMA numbers are valid for 14 days after receipt.
- Send only goods which are listed in the RMA form. Do not add any goods afterwards.
- Goods without valid RMA number cannot be handled and will be returned at customer's costs.
- Mark the defective goods with the RMA number and include the RMA form to your delivery.
- Send all goods with their accessories.
- Fix protection cap on 775/1366 CPU socket before returning the mainboards
- RMA numbers must be visible on the outside of the box.
- Goods have to be sent in appropriate packing.

Shipping Address

The customer service will be available monday to friday 08:00 am to 05:00 pm
 Fax (+49) 6404/6975-321 • service@cosag.de

pos	your ref no.	COS art. code	product	qty	serial no.	COS invoice no.	invoice date	fault description	COS RMA no.
1									
2									
3									
4									
5									
6									
7									
8									
9									
10									
11									
12									
13									
14									

Place, Date

Signature, Company Stamp